

Identify examples of attending and active listening

Name

Date

Instructions

1. Read [Handout 3.1: Communication Strategies to Build Collaboration](#). Now watch [Video 3.3: Conversation with examples of attending and active listening](#), to see examples of attending and active listening.
2. Download and print [Handout 3.2: Communication Strategies Observation Checklist](#). Watch Video 3.3 again and **focus on the communication strategies of the teacher (Andi)**. Identify the examples of attending and active listening you observed in the video using Handout 3.2 and follow the directions to record your responses.
3. View [Handout 3.3: Communication Strategies Observation Checklist – Answer Key](#). Compare your responses with the responses on the answer key.
4. If your responses differ significantly (by more than 2 check marks) from those on the answer key, watch the video clip again to identify examples that you missed. Read the examples in Handout 3.1 to help you find examples in the video clip.

Hints